

2 LFF Quality Policy Statement

LFF is committed to the provision of high-quality pipeline products to the oil, gas, power, petrochemical, pharmaceutical, food & beverage, water & gas utilities, marine and nuclear industries, and to delivering a service to customers that meets and exceeds their requirements.

We are committed to delivering continual improvement by:

- Operating a Quality Management System that fully meets applicable legal requirements, industry standards, customer requirements and the requirements of ISO 9001:2015.
- Setting quality targets and objectives from senior management input, management reviews and KPIs, utilising the S.M.A.R.T.E.R. framework.
- Monitoring quality performance against targets and objectives.
- Reviewing our quality performance at meetings of senior management including board and quality management review meetings.
- Reviewing the Quality Management System to identify areas for continual improvement.
- Communicating our policy to all persons working on behalf of LFF.
- Ensuring appropriate training and competence of our personnel.
- Considering the internal and external influences on LFF and its stakeholders.

The LFF suite of Quality Management System procedures are designed and utilised to support customer focus and to address internal and external considerations identified through our Quality Risk and Opportunity Management tools.

To ensure continuing suitability and effectiveness, the LFF Quality Management System and LFF Quality Policy together with the Risk and Opportunity Management tools will be reviewed annually or in response to a material change in our Management System.

Tristan Wahl

Tristan Wahl
Director

